Steve and Meg, 20 years later

Ross M. Ungerleider, MD, MBA,^{a,b} and Jamie Dickey Ungerleider, MA, MSW, PhD^b

We would like to revisit the story of Steve and Meg,* which we shared with you 2 decades ago after Steve completed his training and joined a cardiothoracic surgery practice in the Midwest.¹ When we first met them, they were embarking on their first vacation as a couple since their children were born. The past 2 decades have witnessed the unfolding of their life against the backdrop of his career in cardiothoracic surgery.

Steve has grown increasingly competent as a cardiothoracic surgeon. As his reputation has grown, he has become successful and busy, and he has contributed to creating a secure life for his family. Meg has completed a PhD, is teaching at a local university, and has recently been elected to the school board in their community. Their children have grown and are both starting lives of their own. Although the years have been wonderful in many ways, the demands of Steve's career, Meg's commitment to her own professional development, and their relentless responsibilities in raising a family have had a cost. Their once-romantic relationship has slowly slipped into disconnection and routine. They have been so caught up in the everyday that they have lost the ability to appreciate and savor every day.

Steve's practice has expanded, adding 2 new partners. Both trained at the nearby university and have brought energy and new ideas. Steve has spent a lot of time mentoring them—at times, Meg joked, he seemed to spend more time with them than with her. Both new partners were also married, and had spouses consumed with their own career development—1 as a lawyer and the other as a chef and owner of 1 of the area's new restaurants. It seemed to Steve that none of them, including himself, had time or inclination for hobbies or social life outside of the responsibilities of raising their families. They had chosen lives with inescapable and important obligations. Drifting apart seemed to



Drs Ross and Jamie Ungerleider.

CENTRAL MESSAGE

Relationship skills are critical to managing the demands of both personal and professional life. This article discusses skills and tools to improve your relationships at home and at work.

See Commentary on page XXX.

be the unintended consequence of preserving the energy Steve and Meg needed to manage life's daily demands. We have previously reported on the consequences to cardiothoracic surgeons from overwhelming demands at home and at work as well as some of the resources available to them for managing these demands.²⁻⁸

During April 2023, Steve and Meg attended a national cardiothoracic surgery meeting and they heard a plenary paper presented by 1 of us (J.D.U.) about the experiences of the spouses and significant others of cardiothoracic surgeons.⁶ They remembered sitting in the audience that day and thinking how much the presentation depicted their lives. Burnout and work-related distress were contributing to some of Steve's decreased satisfaction with his professional life and his chronic detachment was overflowing into his and Meg's personal life. It was both consoling and concerning that this increasing ennui was cardiothoracic surgeons.² common among Steve remembered his excitement about entering the profession 20 years ago. He still loved what he did, but things were so different now. In the presentation, the speaker cited data that 66% of significant others and spouses of cardiothoracic surgeons felt that burnout was having a moderate-to-severe influence on the lives of their cardiothoracic surgeon partners, and this was particularly

1

^{*} Steve and Meg are fictional characters but their story is based on real-life experiences shared with us by many of our colleagues. Their story is a compilation of what we have heard from many cardiothoracic surgeons and their partners, and although the specifics may be different for many (including the unique challenges faced by the increasing number of women in the field, the pressures on marriages when both couples are surgeons, and the differing resources made available by various programs to support surgeons), we hope some of the themes resonate.

From the ^aUniversity of North Carolina, Chapel Hill, NC; and ^bInstitute for Integrated Life Skills, LLC, Bermuda Run, NC.

Received for publication Feb 25, 2025; revisions received March 10, 2025; accepted for publication March 18, 2025.

Address for reprints: Ross M. Ungerleider, MD, MBA, 431 Riverbend Dr, Advance, NC 27006 (E-mail: ungerlei@mac.com).

J Thorac Cardiovasc Surg 2025; ■:1-4

^{0022-5223/\$36.00}

Copyright © 2025 by The American Association for Thoracic Surgery https://doi.org/10.1016/j.jtcvs.2025.03.015

ARTICLE IN PRESS

Expert Opinion

true for those spouses or significant others whose surgeon partners worked longer hours (68.4 vs 60.4 hours per week).⁶ Sixty-three percent of spouses and significant others felt that their cardiothoracic surgeon partner's schedule did not leave enough time for family life. Steve looked at Meg. Guilty!

The effect on the lives of cardiothoracic surgeons is predictable. Compared with early in their relationships, spouses and significant others of cardiothoracic surgeons found that their partners had less empathy (42%), were less connected to loved ones (48%), had less interest in social activities (54%), and were less connected to outside interests and hobbies (57%). In this same study, spouses and significant others reported that they rarely had calm, goodnatured interactions with their surgeon partner (23%); they rarely engaged in activities together (40%); they didn't spend a healthy amount of time together (48%); and most disturbingly, they couldn't find time for intimacy (52%).

Steve realized that he was one of those in the group who worked the most, who had lost interest in hobbies and in most social activities, and although he and Meg seemed to have mostly calm interactions, they had clearly drifted apart and they didn't find much time (or desire) for intimacy or romance. This was hardly the type of relationship that they hoped for when they embarked on their life journey together and he remembered the time he left Meg for 3 days in a bungalow in the Caribbean on what was their first vacation together after his training-a vacation that was meant to be a romantic reconnection-and that was now a memory, often brought up by Meg, about how he was sometimes more married to his work than to her. Her 3 days on the island, although relaxing, were lonely because she had looked forward to being with Steve. Back then, she eagerly anticipated Steve's return. Now, she felt guilty when imagining how she might enjoy being back in that bungalow for a few days without him because it was often lonelier being around him than away from him. They left the session quietly, lost in their own thoughts, holding hands as they walked out of the convention hall.

"Meg, I'm so sorry. I've become 1 of those absent and disengaged partners. I want us to be more connected. Can we give it another chance?" Without knowing the language, Steve was making a genuine repair attempt—a critical ingredient for sustaining strong relationships.⁹

Meg wasn't sure what to say. She worried that as soon as they returned home it would be back to business as usual. Yet, how could she say no? How could they do things differently? They decided to sign up for a retreat on relationship skills for couples specifically designed for cardiothoracic surgeons and their partners. They learned that there were many things they could do to learn and grow as partners, including reading, seeing a trained counselor or coach, or even taking 1 of the many online courses targeting specific skills.¹⁰⁻¹⁵ As they now reflect on what they learned, even in a 2-day event, it was transformative.

They learned a lot of science about relationships and cultivated a language that enabled them to better communicate around what they were experiencing.^{4,16-19} They were still friends. That was important. More than anything else, partners who value their friendship find a way to manage disagreements and differences (this is also true at work).⁹ He remembered that even though they both felt a bit dismayed by the data in the AATS session, they did leave holding hands (which they learned was a bid for connection and accepting each other's hand was a way of turning toward-as opposed to away [not holding hands] or against [rebuffing an offered hand]—each other).^{17,20-26} They were still committed to each other and to their relationship. Commitment to the relationship has been found to be among the most important factors in determining whether a relationship can survive the changing and inexorable demands of life.²⁷ They shared similar dreams and values. When partners have incompatible dreams, it is difficult for relationships to survive.^{17,28}

Yes, they had their conflicts and disagreements. They learned that 70% of conflicts between couples are unresolvable—often related to deep-seated patterns they learned growing up^{23,25,26,29,30}—but they could learn ways to talk to each other from a perspective of vulnerability and genuine caring, solving the moment if not the problem.^{21,31-33}

They learned to think of themselves as verbs, not nouns.³⁴ Verbs have an action to them that permits changing, growing, developing. Nouns are static-labels that keep someone stuck and puts them in a box and defines them as an entity that will never change.³⁵ They acquired some skills for learning more about each other, creating continuous opportunities to keep "meeting each other for the first time."²³ Setting aside some sacred time each week for a date night that didn't have to be elaborate.²³ This time together connects us to our shared, early yearning to belong and to be embraced by an available source of soothing with whom we feel seen, heard, understood, and valued, particularly when we feel stressed or hurt.³⁶ And for couples, to be that source for one another is critical for establishing and maintaining trust.²⁷ For your date night, get dressed up and have a candlelight dinner (Steve still had that special candle after all these years), go out for a walk, or sit on the back deck-the important thing is to break the pattern of just getting through the day and carve out some time to be a couple. And during that time, think about how to really listen to each other and connect around what is happening in your lives. They learned to be curious and to think of questions that expanded their appreciation for each other-questions that invited exploration for new information and understanding. Curious questions designed

to explore the verb part of each other, like: What do you see as your purpose in life and how has that changed since we met? Or, maybe a fun question like: If you could come back as any animal, what would you choose and why? How would I know it was you? So many ways to learn more about each other as we grow.³⁷

They also learned the importance of sprinkling around a lot of small appreciations—like having a saltshaker full of gratefulness.³⁸ Focusing exclusively on the negative about our partner can impede us from also seeing the positive. Make a conscious effort to see the good—especially the little things—and find frequent (in the moment) opportunities to express appreciation, fondness, and admiration (rather than criticism, judgment, and blame).^{17,39}

They learned about the enormous power of accepting influence—and that was helpful for Steve.^{4,38} As a cardiothoracic surgeon, he had succeeded by always being in control and advocating for what he wanted, often dismissing what others wanted as less important or simply wrong. He was learning to say, "Yes, let's do that," instead of, "No, we won't do that." He was learning to understand the perspectives of another so that they felt seen, heard, understood, and valued rather than to interrogate, judge, and fix them for being wrong.⁷ In his relationship with Meg, his habit nature (of not being curious about another perspective and not accepting influence) had the consequence of robbing Meg of her voice and after a while she simply stopped tryingexcept that her voice was still there, locked inside her, feeling lonely, unheard, and unvalued.²¹ It took a lot of practice, compassion, and understanding for Steve and Meg to learn how to talk to each other from a place of vulnerability as opposed to criticism, blame, and defensiveness.²¹ As they grew more comfortable with their own vulnerabilities, they began to grow closer and more intimate. It was quite magical and empowering.

They learned more than it is possible to recapture in this brief article, but the best part is that they are committed to continual learning. After all, it took Steve decades to learn cardiothoracic surgery and he was still learning that. Meg was still learning how to be an effective educator. So why not go on a learning journey for the most important job of all—being a good partner, friend, and, at work, colleague. The skills are learnable if you have the courage to struggle, sometimes fail, and keep your sense of humor as you accept, forgive, and have compassion for yourself and others and make peace with your imperfections.⁴⁰⁻⁴³

FURTHER READING

For more information, please feel free to contact us at jamieungerleider@icloud.com, ross@integratedlifeskills.com, ungerlei@mac.com or visit our website www. integratedlifeskills.com, resources and media designed to be helpful tools for learning.

Conflict of Interest Statement

Drs Ross and Jamie Ungerleider receive payment or honoraria to present at national conferences on the topic of this article.

The *Journal* policy requires editors and reviewers to disclose conflicts of interest and to decline handling or reviewing manuscripts for which they may have a conflict of interest. The editors and reviewers of this article have no conflicts of interest.

References

- Dickey J, Ungerleider RM. Professionalism and balance for thoracic surgeons. Ann Thorac Surg. 2004;77:1145-1148. https://integratedlifeskills.com/wp-content/ uploads/2021/10/balance-1.pdf
- Bremner RM, Ungerleider RM, Ungerleider J. Well-being of cardiothoracic surgeons in the time of COVID-19: a survey by the Wellness Committee of the American Association of Thoracic Surgery. *Semin Thorac Cardiothorac Surg.* 2022;36(1):S1043. https://integratedlifeskills.com/wp-content/uploads/2025/ 02/CT-surgeon-Burnout.pdf
- Dickey J, Ungerleider RM. Managing the demands of professional life. Cardiol Young. 2007;17(suppl 2):138-144. https://integratedlifeskills.com/wp-content/ uploads/2021/10/Managing-Demands-pub-copy.pdf
- Ungerleider JD, Jones KC, Ungerleider GD, Ungerleider RM. Personal relationships and well-beiing for cardiothoracic surgeons. *Thorac Surg Clin.* 2024;34(3):271-280. https://integratedlifeskills.com/wp-content/uploads/2025/ 02/Relationship-Skills.pdf
- Ungerleider JD, Ungerleider RM. Improved quality and outcomes through congruent leadership, teamwork and life choices. *Prog Pediatr Cardiol*. 2011;32: 75-83. https://integratedlifeskills.com/wp-content/uploads/2021/10/Ungerleider-Outcomes.pdf
- Ungerleider JD, Ungerleider RM, James L, et al. Assessment of the well-being of significant others of cardiothoracic surgeons. *J Thorac Cardiovasc Surg.* 2024; 167(1):396-402. https://integratedlifeskills.com/wp-content/uploads/2025/02/CTsurgeon-Spouses.pdf; https://integratedlifeskills.com/wp-content/uploads/2025/ 02/Spouses.mp4
- Ungerleider RM, Ungerleider JD, Strand A. Discovering your mindful heart: an explorer's guide. Developing your internal resources to manage life's demands; 2020. Accessed April 10, 2025. https://www.ungerleidermindfulheart.com/ excerpt/
- Ungerleider RM, Ungerleider JD, Ungerleider GD. Promoting occupational wellness and combating burnout in the surgical workforce. In: Sanchez JA, Barach P, Johnson JK, Jacobs JP, eds. *Surgical Patient Safety*. Springer; 2017:205-224. https://integratedlifeskills.com/wp-content/uploads/2021/10/Occupational-Well ness-Final-pdf.pdf
- 9. Gottman JS, Gottman J. Fight Right: How Successful Couples Turn Conflict into Connection. Harmony Books. Penguin Random House; 2024.
- 10. Welcome to Gottman. Accessed April 1, 2025. https://www.gottman.com
- Emotion-focused therapy for couples level 1 February 21, 22, 23, & 24; 2025. Accessed April 1, 2025. https://www.emotionfocusedtherapyinstitute.com/ upcomingtrainings
- What is Imago? Accessed April 1, 2025. https://harvilleandhelen.com/initiatives/ what-is-imago
- I'm looking for resources on: eroticism. Accessed April 1, 2025. https://www. estherperel.com/?categories=Eroticism
- 14. What is Integrated Life Skills, LLC. Accessed April 1, 2025. www. integratedlifeskills.com
- Home page. National Institute for the Clincial Application of Behavioral Medicine. Accessed April 1, 2025. https://www.nicabm.com/program/fb-rupture-repair-1/
- 16. Gottman J. Why Marriages Succeed or Fail. Simon and Schuster; 1994.
- Gottman J, Gottman JS. The LOVE Prescription: 7 Days to More Intimacy, Connection and Joy. Penguin Random House; 2022.
- Rosenberg MB. Nonviolent Communication: A Language of Life. PuddleDancer Press; 2003.
- Sofer OJ. Say What You Mean: A Mindful Approach to Nonviolent Communication. Shambhala; 2018.
- Ungerleider JD, Ungerleider RM. Three things that happen in relationships; 2024. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/ uploads/2025/02/Three-Things.pdf

3

ARTICLE IN PRESS

Expert Opinion

- Wile DB. An overview of the theory of collaborative couple therapy in society for the exploration of psychotherapy integration; 2002. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/2025/02/ Dan-Wile.pdf
- 22. Siegel DJ. Mindsight. Random House Bantam Books; 2010.
- Tatkin S. Wired For Love: How Understanding Your Partner's Brain and Attachment Style Can Help You Defuse Conflict and Build a Securee Relationship. Harbinger Publications Inc; 2011.
- 24. Ungerleider RM, Ungerleider JD. Where do you turn. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/2021/10/AATS-Attachment-Article.pdf
- Harms PD. Adult attachment styles in the workplace. *Hum Res Mgmt Rev.* 2011; 21:285-296.
- 26. Main M, Hesse E, Kaplan N. Predictability of attachment behavior and representational processes at 1, 6 and 19 years of age: the Berkeley Longitudinal Study. In: Grossmann KE, Grossman K, Waters E, eds. Attachment from Infancy to Adulthood. Guilford Press; 2005. https://citeseerx.ist.psu.edu/document? repid=rep1&type=pdf&doi=c92f7c635a3079e3ea54d9d745298c41ae795bfd
- 27. Gottman J. The Science of Trust. W.W. Norton; 2011.
- Gottman J, Silver N. The Seven Principles for Making Marriage Work. Three Rivers Press; 1999.
- Satir V, Banmen J, Gerber J, Gomori M. *The Satir Model*. Science and Behavior. Books Inc; 1991.
- Ungerleider JD, Ungerleider RM. Recipe for healthy conflict for couples; 2005. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/ 2025/02/RECIPE-FOR-HEALTHY-CONFLICT-FOR-COUPLES-110624.pdf
- **31.** Wile DB. *After the Fight: Using Your Disagreements to Build a Stronger Relationship.* Guilford Press; 1993.
- Wile DB. Collaborative couple therapy. In: Gurman AS, Jacobson NS, eds. Clinical Handbook of Couple Therapy. Guilford Press; 2022:281-307.

- Ungerleider JD, Ungerleider RM. Recipe for healthy conflict; 2024. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/2025/03/ Solve-the-Moment-for-couples-updated.pdf
- Siegel D. IntraConnected: MWe (Me + We): As the Integration of Self, Identity, and Belonging. W. W. Norton; 2023.
- The Arbinger Institute. Leadership and Self-Deception, The Secret to Transforming Relationships and Unleashing Results. Berrett Koehler; 2024.
- 36. Siegel D, Bryson TP. The Power of Showing Up: How Parental Presence Shapes Who our Kids Become and How their Brains Get Wired. Ballantine Books; 2021.
- Ungerleider RM, Ungerleider JD. Example questions for exploration; 2025. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/ 2025/02/Example-Questions-.pdf
- 38. Gottman JM. Making relationships work. Harv Business Rev. 2007;45-50.
- Ungerleider RM, Ungerleider JD. Moments; 2025. Accessed April 1, 2025. https:// integratedlifeskills.com/wp-content/uploads/2025/02/Small-Moments.pdf
- Brown B. The Gifts of Imperfection: Let Go of Who You Think You're Supposed to Be and Embrace Who You Are. Hazelden; 2010.
- Neff K. Self Compassion: The Proven Power of Being Kind to Yourself. William Morrow Harper Collins; 2011.
- Ungerleider RM, Ungerleider JD. The courage to learn. J Thorac Cardiovasc Surg. 2017;154:1052-1053. https://integratedlifeskills.com/wp-content/uploads/ 2021/10/Courage-to-Learn.pdf
- 43. Ungerleider JD, Ungerleider RM. Helpful reminders for couples; 2024. Accessed April 1, 2025. https://integratedlifeskills.com/wp-content/uploads/2025/02/Help ful-reminders.pdf

Key Words: wellness, work-life balance, relationship skills, leadership skills